Privacy statement Kiremko.com

(this sheet is not part of the statement)

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Introduction

We appreciate the interest you have shown in our company and our products and services through your visit to our website(s) or related communication channels, including but not limited to our social media and/or channels (collectively, "Kiremko Pages").

This privacy statement concerns the personal data we collect or process during your interactions with Kiremko pages. Your interaction with Kiremko may occur through the Kiremko pages, through the purchase and use of our products/services, through marketing communications, and through our customer support. This may include interactions of visitors, customers, business customers, suppliers and/or business partners.

We sincerely attach great importance to your privacy. You have shown your trust in us through your interactions with our Kiremko pages and we appreciate that trust. This means that we will always try to protect your privacy.

Responsibility

Kiremko is the controller within the meaning of the General Data Protection Regulation (GDPR). This means that Kiremko decides which personal data is processed, for what purpose and in what way. Kiremko is responsible for ensuring that your personal data is processed in accordance with the GDPR and in a proper and careful manner, as shown in this privacy statement.

Contact details

Telephone: +31 (0)348 - 47 94 00 Email: <u>privacy@kiremko.com</u>

Waardsedijk East 28

3417 XJ MontfoortNetherlands

The AVG project group acts as Kiremko's 'Privacy Officer'. It can be reached at privacy@kiremko.com.

Why does Kiremko process personal data?

Kiremko uses personal data for the purpose of:

- To be able to register for a visit to Kiremko;
- To conclude an agreement, send an invoice and for financial processing at Kiremko;
- To sell services and products and send advertisements;
- To send invitations to fairs and events and;
- To answer questions and handle complaints.

In order to tailor communications to your preferences and behavior and provide you with the best personalized experience, we may analyze and combine all information associated with your account information and information about your interactions with Kiremko. We also use this information to segment our target groups and see which of our products and/or services users are interested in and to measure the effect of our marketing activities.

Kiremko offers you the opportunity to withdraw your consent to receive promotional communications at any time via a link at the bottom of each promotional email you receive from us. If you receive promotional messages from us by post and you wish to cancel this, you can unsubscribe by contacting us via the contact details above.

Which personal data does Kiremko process?

Kiremko processes personal data within the meaning of Article 4(1) of the GDPR. Personal data is any data that can provide information about an identified or identifiable natural person.

Kiremko processes data from you as a customer of Kiremko ("customer data"). The following categories of personal data are processed:

- Surname, first names, initials, titles, job title, car registration number, name and address details, telephone number and similar data required for communication, such as the e-mail address and the organization to which the person concerned belongs;
- Data for the purpose of processing customer orders or assignments;
- Data that are necessary for the execution of the agreement or assignment;
- An administration code that does not contain any information other than that referred to above;
- The kind and type of device used, such as a computer, laptop, tablet, landline phone, mobile phone or television;
- IP address of your device that can connect to the internet in combination with browser type, device type and system type.

Does Kiremko share data with other organizations?

Kiremko only shares data with third parties if Kiremko is obliged to do so on the basis of legal provisions, is forced to do so as a result of a lawsuit and/or if Kiremko deems this necessary to protect its own rights.

How long does Kiremko store personal data?

We will retain your personal data for as long as necessary or permitted related to the purpose or purposes for which the data was collected. Our criteria for determining our retention periods are:

- (i) the duration of the ongoing relationship we have with you for participation in the Kiremko Pages;
- (ii) whether we are subject to a legal obligation; or
- (iii) whether retention is appropriate in light of our legal position (such as in relation to applicable statutes of limitations, litigation procedures or regulatory inspections).

Profiling

Profiling is the division of persons into categories (profiles) based on their personal data. (Automated) individual decisions can then be made on the basis of these profiles. Kiremko only conducts profiling via the KiremkoWerkt.nl website.

What rights do you have?

You have the following rights:

- the right of access to your personal data;
- the right to rectification of your personal data if it is incorrect;
- the right to erasure of your personal data: you have the right to erasure of your personal
 data when it is no longer necessary for Kiremko to retain it. It may be necessary to retain
 your data in order to provide our products and services, to demonstrate that you have
 entered into an agreement with us and because this is required in connection with legal
 obligations;
- the right to transfer your personal data;
- the right to object to the use of your personal data for Kiremko's marketing purposes;
- the right to restriction of processing of your personal data: at your request, we restrict the
 processing of your personal data if you have requested the correction of your personal data,
 have objected to this processing, or if it is unlawful and you still wish to keep the personal
 data.
- The right to withdraw your consent for the processing of your personal data.

If you wish to claim one of these rights, you can contact us via the contact details above.

Complaints

Do you disagree with the way in which Kiremko has handled your personal data? You can then submit a complaint to Kiremko's privacy officer via email address privacy@kiremko.com. The privacy officer will investigate your complaint and determine whether the complaint is justified. You will be informed in writing of the result of this investigation by the privacy officer.

If the complaint is justified, the privacy officer will present a solution to the problem to you within four weeks. If this term is not met, the privacy officer will inform you. When the complaint has been handled satisfactorily, the privacy officer will close the complaint file.

Questions?

If you have any questions, please contact our AVG project group via the contact details above.